

## WARRANTY

# 1-Year Limited Product Warranty

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### WARRANTY COVERAGE

Old Mill Brick, LLC, d/b/a Old Mill Building Products ("Old Mill"), warrants its products to be free from manufacturing defects for one (1) year from the original date of purchase. This warranty applies solely to the original purchaser and is not transferable.

### PRODUCTS COVERED

This warranty covers Old Mill Building Products, including, but not limited to, Brickwebb™, Panel+, and related thin brick installation systems, when properly installed and maintained according to Old Mill's guidelines.

### WARRANTY EXCLUSIONS

This warranty does NOT cover:

- Damage resulting from improper installation, abuse, neglect, alteration, accident, natural disasters, or acts of God.
- Cosmetic issues including, but not limited to, color variation, efflorescence, minor chips, or normal wear and tear.
- Products used in exterior horizontal or below-grade installations.
- Labor costs for installation, removal, replacement, or repair.
- Damage due to structural movement, subsurface conditions, or failure of substrate.
- Staining or oxidation.
- Discoloration due to airborne contaminants.
- Incorrect use of mortar or grouting methods.
- Settling of the building or other wall movement or subsidence
- Improper building practices or non-compliance with applicable building codes

### OBLIGATIONS OF THE PURCHASER:

To file a warranty claim, the purchaser must promptly notify Old Mill in writing, providing proof of purchase, a detailed description of the defect, and photographic evidence. Old Mill reserves the right to inspect the product onsite or require samples for evaluation.

### REMEDIES UNDER THIS WARRANTY:

If a valid claim is presented within the warranty period, Old Mill will, at its discretion, either:

- Provide replacement products free of charge, or
- Refund the original purchase price of the defective product.

Replacement products provided under warranty are covered only for the remaining duration of the original warranty period.

### LIMITATION OF LIABILITY

Old Mill's liability under this warranty is strictly limited to the remedies stated above. Old Mill shall not be liable for any incidental, consequential, special, or punitive damages arising from the use or inability to use its products, regardless of whether Old Mill was informed of the possibility of such damages.

### NO OTHER WARRANTIES:

This warranty represents the entire agreement regarding Old Mill's obligations concerning its products. Old Mill expressly disclaims any other warranties, whether express or implied, including but not limited to, implied warranties of merchantability or fitness for a particular purpose.

### LEGAL RIGHTS

This warranty gives you specific legal rights, and you may also have additional rights, which vary from state to state.